

Use this form to make a complaint about the conduct of the West Midlands Police and Crime Commissioner (PCC)

The Panel must handle complaints in line with the Local Policing Bodies (Complaints and Misconduct) Regulations 2012. More details about how your complaint will be handled are on the Panel website <http://westmidlandspcp.co.uk/complaints/>

Send your completed form and any supporting documents to:

Post: WMPCP, Scrutiny Office
Room 331
Council House
Victoria Square
Birmingham, B1 1BB

Email: wmpcp@birmingham.gov.uk

Alternatively, you can complete an online complaint form available at <http://westmidlandspcp.co.uk/complaints/>

1. Your name and contact details

Title:

Name:

Address:

Postcode:

Daytime contact telephone:

Email address:

What is your preferred method of contact? post or email?

If you have arranged for someone to act on your behalf (perhaps a friend or relative) you must write to tell us before we can discuss your case with them.

2. Who are you complaining about? Please tick

David Jamieson - Police and Crime Commissioner

<p>Please note: The West Midlands Police and Crime Panel can only handle complaints about the Police and Crime Commissioner. It does not have the power to look into complaints about West Midlands Police, police officers or staff.</p>
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3. Your complaint

Provide as much information as possible, including who was involved, what was said and done, if there was any damage or injury and the details of any witnesses (Continue on a separate sheet if necessary)

Have you spoken to anyone else about this already? If so who?

4. Declaration

In order to determine, record and resolve complaints the Police and Crime Panel may share information contained on this form with the Police and Crime Commissioner, the Office of the Police and Crime Commissioner and the Independent Office for Police Conduct. If you are unhappy about this, please contact the Panel office before submitting a complaint.

In order to progress complaints we need to obtain all the required background documents from the Police and Crime Commissioner, and these are likely to include personal information about relevant parties.

I give my consent for the information contained on this form, and background documents, including my personal data to be shared between the Police and Crime Panel, the Independent Office for Police Conduct, the Police and Crime Commissioner, and the Office for the Police and Crime Commissioner in order to progress my complaint.

Signed

Date

Do you want any supporting documents you send with this form returned to you?
Yes/ No?

What we will do with your complaint

The Panel has a statutory duty to handle complaints about the Police and Crime Commissioner. This is done in line with the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012.

We will first check that the Panel has the power to look at your complaint.

We will write to you to explain how we will deal with your complaint or tell you if it should be sent to another organisation.

If your complaint alleges criminal conduct the Panel must record it first and pass it to the Independent Office for Police Conduct to investigate. We will let you know if we do this.

Sharing your information

The Panel may share information contained in this form with the Office of the Police and Crime Commissioner to establish whether a complaint falls within the Complaints and Misconduct Regulations (and remit of the Panel), and to fact check statements made.

In order to progress complaints we need to obtain all the required background documents from the Police and Crime Commissioner, and these are likely to include personal information about relevant parties. The Police and Crime Commissioner has a public task to cooperate with complaints made against them, and for this reason will share the information with us.

On some occasions, even if there is not a complainant, we may decide that it is in the public interest to pursue the matter as a conduct matter, and the Police and Crime Commissioner may then have a duty to share personal data about you with the Panel.

If a complaint is recorded by the Panel the subject of the complaint will be sent a copy of the complaint unless to do so might prejudice any criminal investigation or pending proceedings, or would otherwise be contrary to the public interest.

The Panel must pass complaints alleging criminal conduct to the Independent Office for Police Conduct (IOPC).

For more information refer to our privacy notice. <http://westmidlandspcp.co.uk/about-the-panel/privacy-policy/>

Help with filling in this form

Complaints must be submitted in writing. If you need any support completing this form please contact us on 0121 303 1727 or email: wmpcp@birmingham.gov.uk

In line with the requirements of the Disability Discrimination Act 2000 we can make reasonable adjustments to assist you if you have a disability that prevents you from making your complaint in writing.

